

FREQUENTLY ASKED QUESTIONS:

EXAMINATION INFORMATION

Questions	Answers
Which platform will the REGENT Business School examinations be held?	To improve examination security, integrity, and efficiency, the REGENT business School's examination will be run on the REGENT Online platform: regentonline.ac.za
How do I access the REGENT Online platform?	<ol style="list-style-type: none"> 1. Type the URL – regentonline.ac.za 2. Enter student number and password (login credentials: user name and password) 3. Once logged on, click on the examination module
What are the timeframes for the examinations?	Time allocated is in accordance with the requirements of the paper, taking into consideration sufficient time for reading, review and typing. Refer to the Personalized Timetable (PETs).
Will I require data?	Yes, students are required to remain online for the duration of the examination, therefore data is required. The regentonline.ac.za generally uses very little data, but students must ensure that sufficient data is available.
How do I minimize my data usage?	<ol style="list-style-type: none"> 1. Do not stream content during the examination (YouTube; Instagram; Facebook) 2. It is recommended that only one browser is opened (Chrome; Edge; Firefox; Safari) 3. Computer updates must be done prior to the examination sitting; or alternatively have updates disabled for this period.
What happens if I experience loadshedding?	Students are required to provide the schedule of their load shedding with the PET; and confirm online examination venue to match loadshedding schedule. Forward details to studentsupport@regent.ac.za .
How and who will assist me should I have any issues on the REGENT Online Portal?	<p>Support facilities include:</p> <ol style="list-style-type: none"> 1. Jivo Chat - Students will have access to reporting any issues via Jivo Chat 2. Calls -Students can call REGENT Business School on +27 31 3044 626 3. Email – Students can email studentsupport@regent.ac.za.
What is the nature of the online examination?	<p>The online examination is an open-book examination. Open-book exams allow you to take notes, texts, or resource materials into an examination situation. They test your ability to find and apply information and knowledge.</p> <p>To prepare for this type of assessment, you must have a thorough understanding of concepts and theories and must be able to apply them in new situations.</p> <p>An open-book examination is not an easy option – you need to prepare well for the examination.</p>
Do I reference my answers? Can I use my books and other resources?	Any response where you use somebody else's ideas, concepts, descriptions or explanations, etc. must be referenced, using the Harvard referencing protocols. Ideally, you should express your answers in your own words.
Is the Front-facing Web-camera spy ware?	<p>The Front-facing Web-camera is not a tracking system. It is a digital invigilation tool, which works in the same way when you are monitored while seated in a classroom.</p> <p>This feature allows us to monitor your behaviour via a camera during the examination session ONLY. Thereafter, once the session is over, images are viewed to detect examination irregularities, and if none are found, all images are destroyed. The webcam is only activated during the examination session.</p>
Are we allowed to leave the examination workspace for any reason other than emergencies?	This is an official examination, and you are required to set aside time for the examination session. You also need to make sure that you are not disturbed during the session. If REGENT detects suspicious movement based on the live monitoring (i.e., getting up to take a bathroom break), we will investigate, and will act where necessary.

<p>When are the Examinations?</p>	<p><u>Main Examination:</u></p> <p>Personalised examination timetables (PETs) have been emailed to students on both personal and MyRegent email addresses. Kindly contact studentsupport@regent.ac.za if you have not received it.</p> <p><u>Supplementary Examination:</u></p> <p>Students who qualify for a supplementary examination will receive a supplementary timetable via email on both personal and MyRegent email addresses. Supplementary letters will be emailed after the final examination results are released. A fee is applicable for the supplementary examinations.</p> <p><u>Aegrotat Examination:</u></p> <p>Students that are unable to write the main examination must apply for an aegrotat examination via the MyRegent student portal prior to the date of the examination they wish to write. The application will be viewed and if accepted, an aegrotat timetable will be sent to the student via email on both personal and MyRegent email addresses. A fee is applicable for the aegrotat examination.</p>																				
<p>Can I request for a remark?</p>	<p>Yes, you may apply for a remark. Students must request a remark within ten (10) days after the release of results. A remark form will be forwarded to you. This completed form must be returned with proof of payment before the remark process can begin. Remarks close ten (10) days after the date of results being released.</p>																				
<p>What are my options if I did not attempt my examination?</p>	<p><u>Main Examination:</u> Students may apply for the Aegrotat examination via the MyRegent student portal. A fee is applicable for aegrotat applications.</p> <p><u>Supplementary/ Aegrotat Examination:</u> Supplementary and aegrotat examination is the final attempt for the examination. Should a student not be able to write, the student will be required to re-register for the module.</p>																				
<p>What do I do if I have a clash with my examination dates and times?</p>	<p>Should a student have a clash, the student is required to apply for an aegrotat examination via the MyRegent student portal for one of the modules.</p>																				
<p>What are the costs for the supplementary, Aegrotat and remark?</p>	<p>Aegrotat Examination: R400.00 per module</p> <p>Supplementary Examination: R400.00 per module</p> <p>Remark: Undergrad modules- R300.00 per module, Postgraduate modules – R400.00 per module</p>																				
<p>What is RBS's Banking Details?</p>	<table border="0"> <tr> <td>Legal Entity Name</td> <td>Regent Business School (Pty) Ltd.</td> </tr> <tr> <td>Registration number</td> <td>1998/019760/07</td> </tr> <tr> <td>Name of the Account</td> <td>REGENT BUSINESS SCHO</td> </tr> <tr> <td>Type of account</td> <td>Business Cheque Account</td> </tr> <tr> <td>Account number</td> <td>051245485</td> </tr> <tr> <td>Branch Name</td> <td>OVERPORT CITY</td> </tr> <tr> <td>Branch code</td> <td>043826</td> </tr> <tr> <td>Date account opened</td> <td>1999-01-27</td> </tr> <tr> <td>Swift Code</td> <td>SBZAZAJJ</td> </tr> <tr> <td>Universal Branch Code</td> <td>051001</td> </tr> </table> <div style="border: 1px solid black; padding: 5px; text-align: center; margin-top: 10px;"> <p>Standard Bank of S.A. Ltd Corporate Client Services Account Verifications 14 April 2021</p> </div>	Legal Entity Name	Regent Business School (Pty) Ltd.	Registration number	1998/019760/07	Name of the Account	REGENT BUSINESS SCHO	Type of account	Business Cheque Account	Account number	051245485	Branch Name	OVERPORT CITY	Branch code	043826	Date account opened	1999-01-27	Swift Code	SBZAZAJJ	Universal Branch Code	051001
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